Getting out of the woods

Self Directed Support Scotland AGM 2018

#SDSSAGM18





Welcome to Self Directed Support Scotland's AGM 2018: Getting out of the woods.

Last year's AGM asked how we go from policy to practice with SDS, and over the last year we have had the opportunity to address members concerns regarding this on a national level: earlier in the year Jess presented evidence from members to the Public Audit and Post-legislative Scrutiny Committee on SDS progress, and our event in March allowed us to showcase good SDS practice from across Scotland.

At SDSS we know that it is difficult to measure where we currently are with SDS implementation. Recently Scottish Government released the latest Data Under Development statistics which suggested a 70% SDS implementation rate, however Social Work Scotland's report looked at the inner working behind SDS and recognised that we still have a way to go before the vision of SDS becomes a reality. In response we are conducting research in partnership with The Health and Social Care Alliance to look at Service User experiences of SDS across 8 Local Authorities to get a better picture of how SDS is working for individuals across Scotland. We look forward to launching this new research as part of today's event, we will also discuss upcoming research on SDS particularly in relation to people from BME backgrounds.

With Adult Social Care Reform and the revised SDS Implementation Plan on the horizon this year's AGM will be an opportunity for members to reflect on the year, and discuss moving forward in order to really 'get out of the woods' and see effective SDS implementation with people fully in control of their own lives.

Today we look forward to giving our members the first look at our new website. This will include a new and improved searchable database which will showcase the work that you do and serve as a valuable resource for those at each stage of their social care journey.

The SDS Scotland team.



Programme

_	10:00	Registration
	10:30	Welcome and pre-evaluation - Jess Wade, SDSS Manager
How can we get SDS	10:45	Reflecting on the year - Florence Garabedian, SDSS Chair
	11:00	What's next in SDS - Karen Geekie, Scottish Government SDS Policy Team
'out of the woods'? What can you	11:30	Self Directed Support Scotland's AGM: We welcome members to join us to reflect on the organisation's performance over the last year and decide on the future governance arrangements
do to improve referral pathways in	12:00	SDS research plenary: Hear about the 'My Support, My Choice' project and other upcoming SDS research. #mysupportmychoice19
your Local Authority or	13:00	New SDSS website launch: SDSS new and improved online service and search for independent support.
HSCP area?	13:15	Working lunch: Catch up with fellow SDSS members, meet the researchers and try our new site
#SDSSAGM18	14:45	Workshop session: A range of practical workshop sessions to choose from
	15:45	Final questions, evaluation and feedback
	16:00	Close

Speakers



Florence Garabedian, SDSS Chair and CEO at Lothian Centre for Inclusive Living

Florence has been the Chief Executive of the Lothian Centre for Inclusive

Living (LCiL) since 2008. Florence's experience is rooted in community development and user-led organisations working with minority groups at local, national and international levels. Through LCiL and SDSS she is actively involved in the Independent Living Movement and she currently chairs the SDSS board of trustees.



Jess Wade, SDSS, Manager

Jess has worked in the Scottish voluntary sector since 2004, when she graduated from the University of Edinburgh.

She is currently manager at Self Directed Support Scotland (SDSS), working with local disabled people's Self-directed Support organisations throughout the country. She has previously worked in a range of roles in the sector, including fundraising, volunteering and campaigning, is a Trustee of a local family support charity and was appointed to the board of the Scottish Charity Regulator (OSCR) in 2016. She has a Masters in Public Administration from the University of York and is a long time human rights activist.



Karen Geekie, Scottish Government SDS policy Team

Karen is the Self-directed Support Policy Lead for the Scottish Government and has been with

the team since December 2016 and Scottish Government since 2003. Her previous experience is primarily in community learning and development / adult literacy, with various roles including setting up a professional body for Community Learning and Development (CLD), implementing new legislation, and developing training and support for practitioners. She is professionally qualified in CLD and actively involved with a range of community organisations outside work.



Mary Njoki, Stirling University, second year PhD student.

Previously Mary was a social worker working in a Funding Independence Team that specialised

in offering advice in Direct
Payments (DP). Mary's PhD project
explores the experiences of black
and minority ethnic people with
dementia in receipt of direct
payments. The project aims to
explore if Direct Payments are an
effective and culturally sensitive
response to meeting the specific
challenges currently faced by
BME people with dementia. It is
intended that the research findings
will contribute to informing policy
makers and practice in planning,

delivery and evaluation of DP to BME people. It is also aimed that by giving the participants a space to express their voice it will provide valuable insights into how they experience, receive and perceive personalised support and also contribute to new knowledge in this underexplored area. This research will use qualitative research methods with a narrative approach to collect data.



My Support My Choice



Dr Dianne Theakstone, SDSS Service User Experience Research Officer

Dianne recently completed a Doctorate in Applied Social Science at the

University of Stirling where her comparative research examined disabled peoples access to independent living in Scotland and Norway. This also highlighted the important role that user led Centres for Independent Living play in developing the ethos of independent living. In 2017 Dianne was the researcher responsible for the Scotland and Wales field work in connection with the Equality and Human Rights Commission inquiry

in to the housing experiences of disabled people across Great Britain. She joins Self Directed Support Scotland as Service User Experience Research Officer along with guide dog Merlin in June 2018 and is seeking to promote a co-production approach towards research.



Colin Young, the ALLIANCE, Senior Policy Officer

Colin works to promote the principles of Self-directed Support throughout the third sector, and leads

on the ALLIANCE's research exploring the experiencing of people accessing Self-directed support throughout Scotland. He is also working on policy implementation relating to Hate Crime and Children and Young people. Colin will be leading Alliance's part of the 'My Support, My Choice' research. Colin's interests include:

- Self-directed Support
- Equality and Human Rights
- Children and Young People
- Hate Crime Prevention

Welcome also to the My Support My Choice project team

Today we are also joined by My Support My Choice Project Advisory Group Members and Peer Researchers.

Workshops



Where next with Self-directed Support? Scottish Government SDS Policy Team.

This workshop will form part of the engagement around a new National Implementation plan for Self-directed Support. The current implementation plan runs 2016-2018, and Scottish Government wants to hear from you what is working well, what needs to change at national level, and what you would like to see in the National Implementation Plan 2019-2021.

www.selfdirectedsupportscotland.org.uk

Twitter: @SG_SDSPolicy



Breaking down barriers. SDS Forum East Renfrewshire.

SDS Forum

East Renfrewshire has been working with approximately 30 clients over the past six months, to gather information around common issues people experience when obtaining and maintaining SDS budgets. Clients have highlighted a number of areas of concern, and we are working jointly with other partners to help improve services.

Come along to our workshop where the focus will be to identify common problems regarding the implementation and management of Self-directed Support budgets,

and look for solutions to overcome these longterm.

https://sdsforumer.org/ Twitter: @SDSforumER



Data protection: Your questions answered.

Information Commissioner's Office Alison Johnstone, Information Commissioner's Office.

This workshop will firstly introduce attendees to the principles behind data protection and discuss issues relevant to members specifically, for example supporting those who employ Personal Assistants to understand data protection. This will also be an opportunity for members to feedback on the idea of developing a toolkit that SDSS are looking to develop in partnership with the ICO to give independent support organisations the information and resources they need, in the context of the work that they do.

https://ico.org.uk/ Twitter: @ICOnews My Rights, My Say.
Partners in
Advocacy,
Children in
Advocacy, Enquire
and Cairn Legal.



My Rights, My Say is a partnership between Partners in Advocacy, Children in Scotland and Enquire, and Cairn Legal. My Rights, My Say can support children to find out about and take up their new rights through advice, advocacy and legal representation. My Rights, My Say will also support organisations to independently seek children's views.

From 10 January 2018 the rights of children aged 12 - 15 who have additional support needs have been extended to give them many of the same rights as their parents and carers and young people over 16 under the Education (Additional Support for Learning) (Scotland) Act 2004 (as amended). A new children's service funded by Scottish Government - My Rights, My Say - has been created to make sure children know about and understand their rights and are able to access advocacy and legal representation where needed when using their rights.

Come along to this workshop to find out more about My Rights, My Say project.

http://enquire.org.uk/myrightsmysay Twitter: @PIAScotland, @ASLadvice Option 2
Resources:
CCPSProviders and
Personalisation



Option 2 of Self-directed Support is proving particularly challenging to make a reality. Practical difficulties around complex systems, contracting; risk sharing; costing of support; reporting and ensuring a diverse market of care and support for people to choose from are common. The purpose of Option 2 of SDS is to enable individuals to have choice of their support provider and greater control over their support. But traditional ways of contracting for support through competitive tenders, restrictive frameworks and lengthy contracts are often restricting choice.

Providers and Personalisation (P&P) has been working in collaboration with a range of stakeholders to develop some new resources and solutions for Option 2 including:

- A Definition of Option 2
- A Minimum Process for Option 2
- A Model Contract for Option 2

http://www.ccpscotland.org/pp/ Twitter: @PPProgramme

Your hosts

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