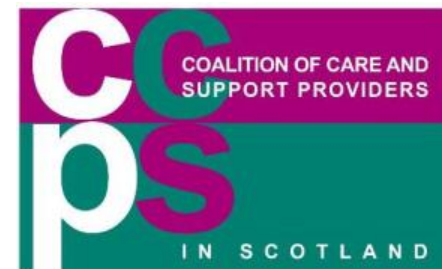


Option 2 of Self-directed Support

1st November 2018



Catherine Garrod
Programme Officer

Providers and Personalisation



Image: microsoftclipart

Procurement vs Social Care Policy

CCPS works to highlight tensions between:

- **Public Procurement** – social care services awarded through competitive tendering
- **Social Care Policy** – shift to self-directed support, involvement, choice and control for individuals. Partnership working with support providers



What's the problem with Option 2?

- A wide range of ways of implementing Option 2
- Focus on process not person
- Increasing bureaucracy, restricted Frameworks & contracts
- Procurement is reducing choice
- Trust and risk



Image: microsoftclipart

Focus on systems & process



We want Option 2 to be...

- About **choice and control** for supported people
- **Available and promoted to all**
- **Easy to use** for everyone.
- Underpinned by a **simple, effective process**

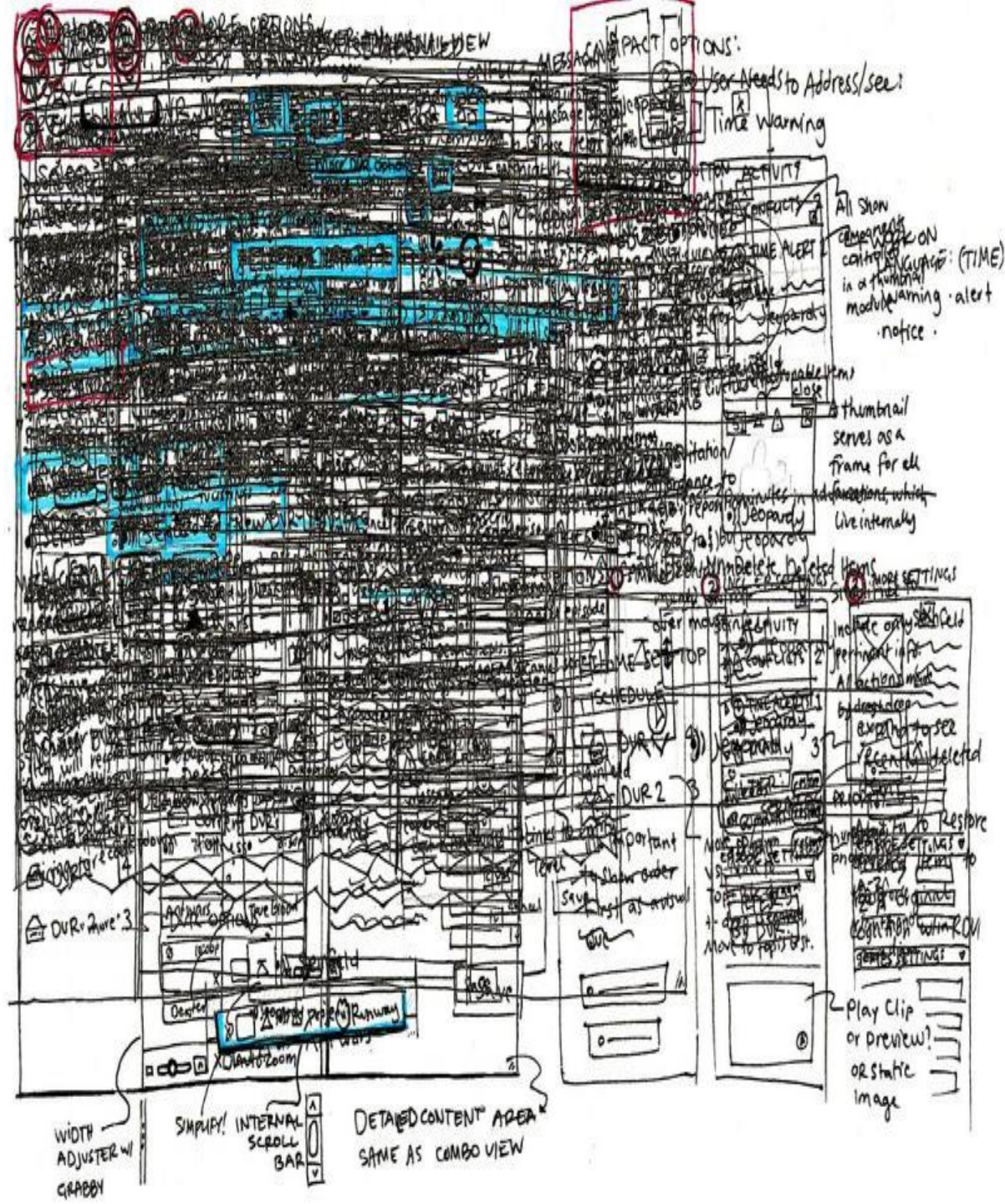


Image: microsoftclipart

A minimum process for Option 2

- What it is
- What it's for
- What to do with it





Option 2 Interactive Process Tool

[back to introduction](#)
[Window Story](#)

The process is designed to support you to think through how you manage Option 2 locally and identify and resolve process problems as they come up.

You can use the tool in training, planning and reviewing processes. Each of the main functions is represented with a sequence of all the things they need to do to make Option 2 work well for supported people.

If you've got feedback on this tool, or how you're using it please [email Emma](#) with your comments.

Click on each square to find out more

| PROCUREMENT AND COMMISSIONING | FINANCE | SOCIAL WORKER | PERSON | PROVIDER |
|--|--|---|---|---|
| Collate information on available supports, good and other services in the area so there are choices available under Option 2 | Establish the overall budget for social care | Develop professional knowledge of Selfdirected Support and available supports in the area | I think I need support so I get some help to think about it and prepare | Plan the staffing and training for support (and other) services in the area |
| ▼ | ▼ | ▼ | ▼ | ▼ |
| Develop a flexible procurement/ purchasing process that allows Option 2 budgets to be | Make sure that social care budgets are integrated with procurement and | Receive referral | Referral to the council | Provide accessible information about supports available |

Click on each square to find out more

| PROCUREMENT AND COMMISSIONING | FINANCE | SOCIAL WORKER | PERSON | PROVIDER |
|--|---|---|--|---|
| Collate information on available supports, good and other services in the area so there are choices available under Option 2 | Establish the overall budget for social care | Develop professional knowledge of Selfdirected Support and available supports in the area | I think I need support so I get some help to think about it and prepare | Plan the staffing and training for support (and other) services in the area |
| ▼ | ▼ | ▼ | ▼ | ▼ |
| Develop a flexible procurement/ purchasing process that allows Option 2 budgets to be spent as flexibly as possible | Make sure that social care budgets are integrated with procurement and commissioning strategies | Receive referral | Referral to the council | Provide accessible information about supports available |
| ▼ | ▼ | ▼ | ▼ | ▼ |
| | Establish a proportionate approach to monitoring Option 2 spend | Meet person (and their family/network) to discuss outcomes and needs | Discuss my outcomes and needs with social worker and other people who are significant in my life | |
| ▼ | ▼ | ▼ | ▼ | ▼ |
| Ensure commissioning plans include community development | | Establish eligibility and explore community and informal resources | Are my needs eligible for 'formal' support? | |

<http://supportmesupportyou.org/option2>

Contract law is essentially a defensive scorched-earth battleground where the constant question is, “if my business partner was possessed by a brain-eating monster from beyond spacetime tomorrow, what is the worst thing they could do to me?”

Charles Stross

©iStockphoto.com/NancyNehring

Defensive relationships

A L I E N

In space no one can read your contract



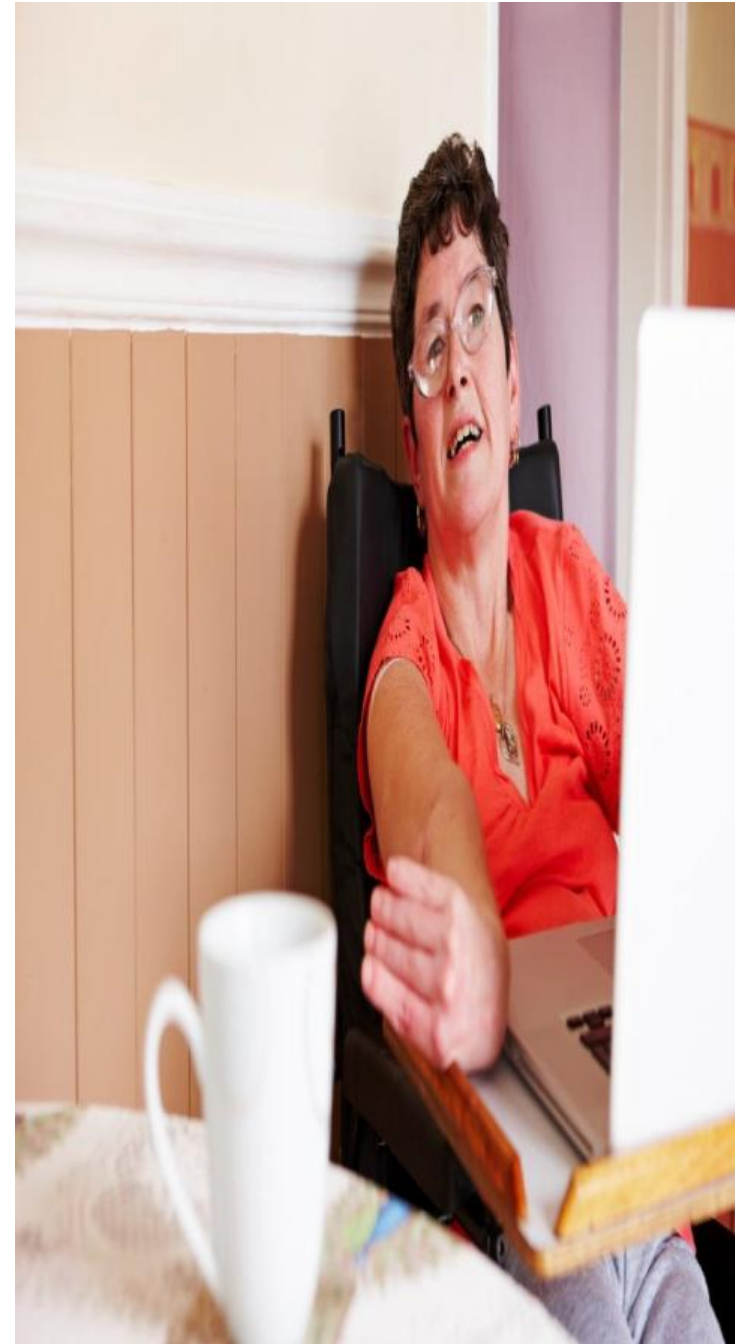
Option 2 – Key Features

- The **budget is held by a third party**: either a provider, the local authority or an independent support organisation.
- The **money** is restricted for use on the person's support and accounted for on that basis.
- The **contract** should not set time and tasks but focus on **flexibility, personalised & outcomes based support**
- The person should **plan** directly with the support provider the support they need.

Option 2 Contracts

Develop contracts that don't restrict flexibility or support planning Contracts should recognise flexibility of support is key to day-to-day choice & negotiations for this are best done between the person & the provider.

Develop contracts that don't restrict creative support planning Contracts for Option 2 should guard against over specification of service. Outcomes based support can't happen where outputs (tasks, activities, and times) are highly specified



istockphoto

Option 2 – Contracts

- Currently many Option 2 contracts are very lengthy, bureaucratic and inflexible
- Need for accessible, short, user-friendly contract



Image: microsoftclipart

Option 2 Model Contract

- Developed in partnership with local authorities, providers and user-led organisations.
- **Three-way agreement** between the **Supported Person**, the **Local Authority** and the **Support Provider**
- **Short, accessible, flexible** and does not set 'time and task' but instead enables an outcomes focus.
- Can be used as a template for local authorities to adapt and may include a 'Background Contract' between the Provider and Local Authority

Discussion

1. What changes need to happen so that commissioning and contracts for Option 2 of SDS are focussed on promoting choice and control for supported people?
2. What can you, or your organisation, do to promote Option 2 and make it less complex and bureaucratic?



P&P is a policy and practice change programme supporting providers to prepare for, and showcase good practice in the journey to Self-directed Support.

**Contact us
@PPPprogramme**

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**Policy-Information-Events-Practice Exchange-Facilitation-
Personalisation leads- Change projects- Action Learning- Research-
Capacity building**