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**Supporting people to deal with**

**SDS Implementation Issues in Scotland**

**2.30pm:** Introductions and Groundrules

**2.40pm:** Outline of the Session (Aims and Objectives)

**2.45pm:** **An Introduction to addressing issues**:

Identifying social care outcomes; Influencing decision-makers;

Considering your approach; Gathering support; Protecting reputation;

Dealing with the question of money;

**3pm:** **Discussion of Individual Issues and areas to consider:**

* Identifying the relevant Issues to be addressed
* Other factors to be considered (eg effects of caring role; capacity to address issues; other personal circumstances)
* Applying Legislation and Guidance to analysis of the issue
* What can a person reasonably expect to happen in this situation?
* Exploring different approaches to addressing the issue
* Looking for additional support (both locally and nationally)
* Presenting potential solutions (eg through self-assessments or Person Centred Planning)
* Making a plan to address the issue
* Reviewing progress
* Making use of local Planning and Development Groups
* Making use of formal complaints processes
* Making use of legal advice and representation
* Campaigning and Lobbying

**3.50pm:** Summary, last points, further information and resources available

**3.55pm:** Evaluation

**4pm:** Finish

To book a place please contact: **Mark Han-Johnston**

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