

# Paving the way

for true implementation of SDS in Scotland

**Self Directed Support Scotland  
AGM 2020**

*#SDSSAGM20*



**Self Directed  
Support Scotland**  
the organisation of choice

# Welcome to Self Directed Support Scotland's AGM 2020: Paving the way...

At last year's AGM, 'SDS at Centre Stage', members had their say on the future work and governance of SDSS and heard from a range of speakers. Since then, and since the appearance of CoViD-19 in Scotland, there has been a need for different approaches and responses to SDS implementation, both from ourselves and our membership.

As we adapted to the new ways of working during the pandemic, our reach through our membership increased to nearly 32,000 people, 61% of our enquiries related to the rapidly evolving topic of CoViD-19 and we bid farewell to SDSS Manager, Jess Wade, and Communications and Events Officer, Anna Carr, who we thank so much for their dedication and hard work. In August and September however, we welcomed our new Chief Executive, Donald Macleod, and our Communications and Policy Manager, Michael Pillans. As our team changes, our commitment remains to making Independent Living a reality through capacity building with our membership, supporting engagement with the major influences in a changing social care landscape.

In September, the First Minister announced that there would be an Independent Review of Adult Social Care in Scotland as part of the Programme for Government. This

review is chaired by Derek Feeley, a former Scottish Government Director General for Health and Social Care and Chief Executive of NHS Scotland. Today and throughout the review, we look forward to ensuring our members are represented and supported to engage productively.

In October, findings and recommendations from our research in partnership with The Health and Social Care Alliance Scotland 'My Support, My Choice' were published. The report includes important data about user experiences from across the country which we hope will influence SDS practice.

Today we look forward to giving our members an update on the 'My Support, My Choice' research, direct access to the Independent Review of Adult Social Care, and the opportunity to learn about Social Work Scotland's 'Standards for Good SDS', all with question and answer sessions to ensure we're paving the way for true implementation of SDS in Scotland!

## The SDS Scotland team.



# Programme

“Now is the time to do everything we can to support true SDS implementation

**#SDSSAGM20**

9:45	<b>Members' lobby</b>
10:00	<b>Self Directed Support Scotland's AGM:</b> Opened by SDSS Chair Florence Garabedian, We welcome members to join us to reflect on the organisation's performance over the last year and decide on the future governance arrangements
10:30	<b>Delegates' lobby</b>
10:40	<b>Welcome</b> - Donald Macleod, Chief Executive, SDSS
10:50	<b>My Support, My Choice</b> - Lucy Mulvagh, Director of Policy and Communications, The ALLIANCE
11:15	<b>Adult Social Care Review</b> - Derek Feeley, Chair of the Independent Review of Adult Social Care
11:45	<b>Delegates' lobby</b>
11:50	<b>Standards for Good SDS</b> - Ailsa McAllister, SDS Project Manager, Social Work Scotland
12:15	<b>Closing remarks</b> - Donald Macleod, Chief Executive, SDSS
12:30	<b>Delegates Lobby</b>
12:45	<b>Close</b>

## Speakers



**Lucy Mulvagh,**  
**Director of Policy and**  
**Communications at the**  
**Health and Social Care**  
**Alliance Scotland (the**  
**ALLIANCE)**

Lucy's role at the ALLIANCE

is to help drive the organisation's strategic policy, research, communications and campaigns work. As well as maintaining a strong interest in (inter)national policy on health and care, Lucy's other areas of interest and expertise including equalities and human rights, ACEs and trauma-informed approaches, facilitation and coaching, leadership, organisational development and change management. Lucy is a Fellow of the RSA, a member of ACOSVO and CIPR, and sits on the Boards of Engender, Voluntary Health Scotland, and the Human Rights Consortium Scotland.



**Derek Feeley,**  
**Derek Feeley, CB, DBA,**  
**Senior Fellow at the**  
**Institute for Healthcare**  
**Improvement.**

Derek Feeley, CB, DBA, is a Senior Fellow at

the Institute for Healthcare Improvement. He joined IHI in 2013 and was its President and Chief Executive from 2015 to 2020. In that role he was responsible for driving IHI's mission and strategy to improve the quality of health and health care worldwide. Prior to joining IHI, Derek was the Director General for Health and Social Care in the Scottish Government and the Chief Executive of NHS Scotland. In that position, he was the principal advisor to the Scottish Government on all health and social care policy matters as well as having leadership responsibility for the work of NHS Scotland's 140,000 staff. In 2013, Derek was made a Companion of the Order of the Bath by Her Majesty the Queen in recognition of his contribution to health and health care.



**Ailsa McAllister,**  
**Social Work Scotland, SDS**  
**Project Manager**

Ailsa heads up Social Work Scotland's SDS project. Sponsored by Scottish Government and

hosted by Social Work Scotland it forms part of the Adult Social Care Reform Programme. Ailsa has been seconded from Dundee Health and Social Care Partnership into this role and has 14 years' worth of experience working as a Senior Officer in the Strategy and Performance Section of the partnership. Her roles have many been mainly focused around data analysis, project management and strategic planning covering; homelessness, frailty, Adult Protection and Self-directed Support. In 2016 Ailsa completed an MSc exploring, how personalised social care services are delivered. Her findings highlighted not only examples of good practice but also some of the barriers to how self-directed support had been implemented since the introduction of the 2013 Act.



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The focus and direction of our work reflects the needs and priorities of our membership in their role in supporting people across Scotland. Our member organisations come from all areas of Scotland and each organisation is concerned with supporting the implementation and development of SDS in their area and beyond.

If you would be interested in applying for membership, or joining our management committee, please email our Membership Development Executive:

Mark@sdsscotland.org.uk

**Members' Training:**

Applying Legislation and Guidance to local SDS Implementation Issues

- Wednesday 18 November
- Wednesday 9 December
- Wednesday 20 January 2021
- Wednesday 17 February 2021
- Wednesday 17 March 2021

Find out more:

<https://www.sdsscotland.org.uk/>



**Florence Garabedian,**  
**SDSS Chair and CEO at**  
**Lothian Centre for Inclusive**  
**Living**

Florence has been the Chief Executive of the Lothian Centre for Inclusive

Living (LCiL) since 2008. Florence's experience is rooted in community development and user-led organisations working with minority groups at local, national and international levels. Through LCiL and SDSS she is actively involved in the Independent Living Movement and she currently chairs the SDSS board of trustees.



**Angela Mullen,**  
**SDSS Treasurer and**  
**Support Services Manager**  
**at Glasgow Centre for**  
**Inclusive Living**

Angela is our Treasurer, she has been employed by

GCIL, as the SDS Co-ordinator at Take Control East Dunbartonshire (Formerly East Dunbartonshire Direct Payment Support Service) since 2003. She has worked in social work, training and voluntary organisations. Focussing in the last 12 years in promoting independent living for disabled people. She is also the Convenor of Glasgow Disability Alliance advocating for the involvement of disabled people in society. As a disabled person she believes passionately in user led membership organisations and is committed to the principles of Independent Living.



**Donald Macleod,**  
**SDSS, Chief Executive**

Donald is SDSS' Chief Executive and leads on SDSS delivery and strategic vision. He works closely with the SDSS

Chair, Trustees, membership and staff team in the formulation of strategy and objectives. Donald brings over 27 years of diverse experience in social care, primarily leading organisations working in learning disability. More recently he led on the implementation of the Scottish Strategy for Autism and comes to SDSS after developing his own Autism consultancy.

## Your hosts

### SDS Scotland:

Chief Executive

Donald Macleod  
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Membership Development  
Executive

Mark Han Johnston  
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Operations Manager

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Thank you to our SDSS membership and partners.



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