

Taking charge

Maximising SDSS Membership for positive change

Self Directed Support Scotland
AGM 2021

#SDSSAGM21



**Self Directed
Support Scotland**
the organisation of choice

Welcome to Self Directed Support Scotland's AGM 2021: Taking Charge...

At last year's AGM, 'Paving the way', members had their say on the future work and governance of SDSS and heard from a range of speakers. Since then, and as we adapt to the COVID-19 pandemic, there has been a need for different approaches and responses to SDS implementation, both from ourselves and our membership.

As we continued to adapt to the new ways of working during the pandemic, our reach through our membership increased to over 34,000 people, our new Chief Executive, Donald Macleod, immersed himself in the ongoing developments in Scottish social care and we bid farewell to our Chair, Florence Garabedian, who we thank so much for her dedication and hard work over the years. We are delighted to announce that Angela Mullen will now serve as SDSS Chair. Highly experienced as Support Services Manager of Glasgow Centre for Inclusive Living, Angela also has many years' experience on the SDSS board, serving latterly as our Treasurer, and has likewise been integral to our strategic and organisational strength.

In June, the Scottish Government pledged to deliver a National Care Service (NCS), as recommended in the Feeley Review. Since then, SDSS and our members have contributed to the NCS consultation which closed in early November. We'll

hear an update on the consultation in this programme and we look forward to ensuring our members are represented and supported to engage productively in the next stage.

Personal Assistants (PAs) and their employers have been at the forefront of our work this year, as we launched the PA Employer Handbook, supported the PA thank you payment process and with Donald Macleod chairing the new PA Programme Board.

Today we look forward to giving our members an update on the National Care Service consultation, Social Work Scotland's 'Standards for Good SDS' and the position of self-employed Personal Assistants as well as introducing a new research report from the University of Strathclyde and In Control Scotland, 'Accountability and the Implementation of Self-Directed Support'. In the afternoon we'll split into groups as we join our chosen workshop and explore how SDSS members can maximise their membership and take charge of our collective role in improving SDS implementation.

The SDS Scotland team.



Programme



Our theme
Taking Charge
is to encourage you, the SDSS membership, to direct SDSS delivery that best serves your organisation.

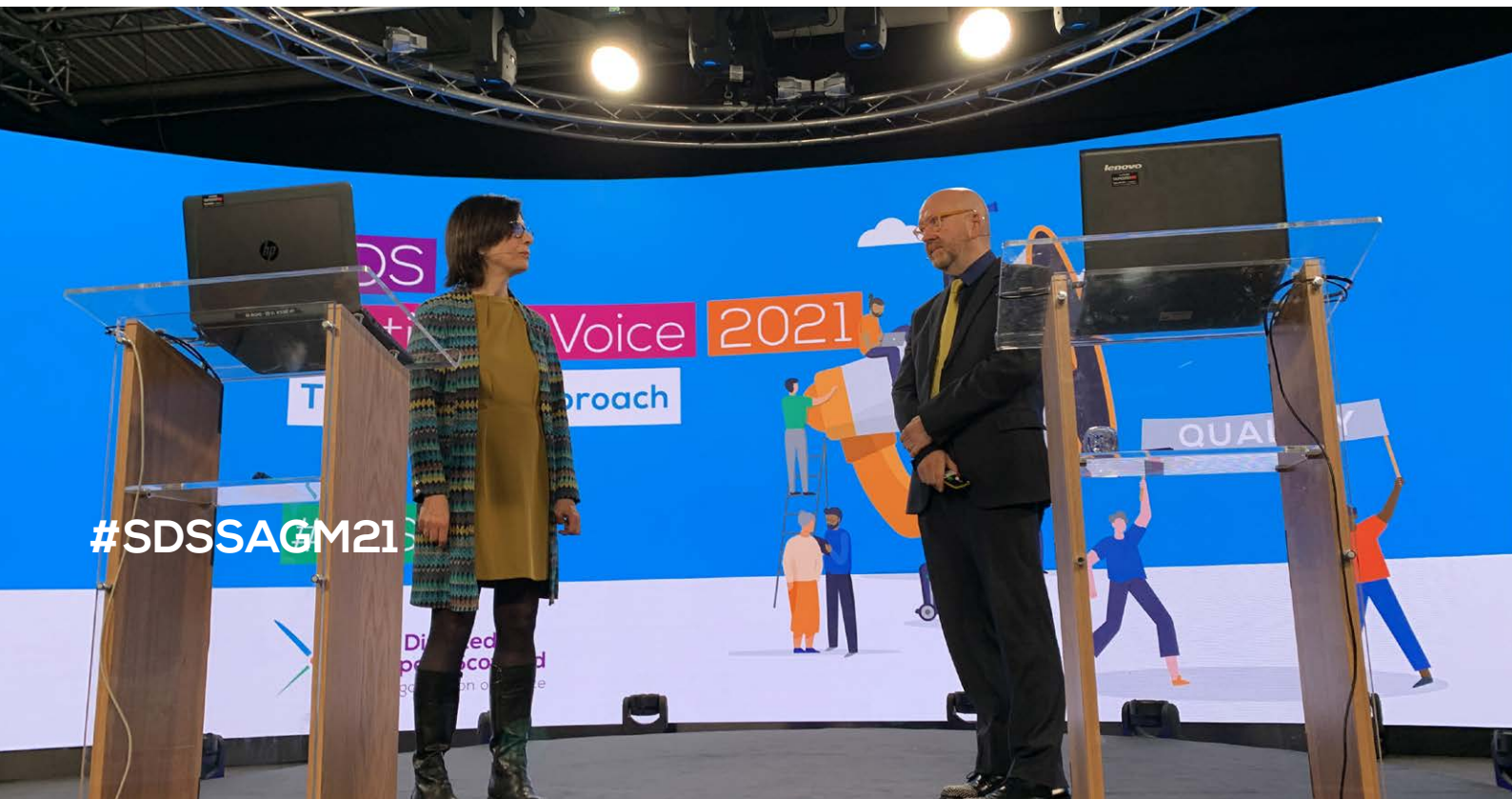
This forum exists to support the membership to be leaders in the implementation of good SDS, particularly now in the context of a National Care Service.

#SDSSAGM21

- 9:45 **Members' lobby**
- 10:00 **Self Directed Support Scotland's AGM:**
Opened by SDSS Chief Executive, Donald Macleod, and Chair, Angela Mullen, we welcome members to join us to reflect on the organisation's performance over the last year and decide on the future governance arrangements.
- 10:50 **Break**
- 11:05 **Key achievements, future focus**
- Donald Macleod, Chief Executive, SDSS
- 11:15 **National Care Service update**
- Anna Kynaston, Deputy Director for National Care Service Division, Scottish Government
- 11:30 **Accountability and the Implementation of Self-Directed Support: Complaints, Redress and Human Rights Principles in Practice**
- Clare Gallagher and Dr. Elaine Webster, Centre of Study of Human Rights, University of Strathclyde
- 11:50 **Break**
- 12:05 **Standards for SDS - Flexibility of Spend**
- Ailsa McAllister, SDS Project Manager, Social Work Scotland
- 12:20 **Break**
- 1:20 **Workshops**
- 2:25 **Feedback**
- Workshop facilitators
- 2:40 **Close**
- Angela Mullen, Chair, SDSS

AGM Agenda

- 10:00
1. **Welcome and apologies:**
Angela Mullen
 2. **Previous Minutes**
 3. **Chair's report**
 4. **Articles of Association**
 5. **Appointment of Trustees**
 6. **Treasurer's report:**
Joanne McGee
 7. **Approve Independent Inspection
of Accounts by Alan Grieg for
21/22**
 8. **Any other competent business**
- 10:50
9. **Close**



Speakers



Angela Mullen,
SDSS Treasurer and
Support Services Manager
at Glasgow Centre for
Inclusive Living

Angela is our Treasurer, she has been employed by GCIL, as the SDS Co-ordinator at Take Control East Dunbartonshire (Formerly East Dunbartonshire Direct Payment Support Service) since 2003. She has worked in social work, training and voluntary organisations. Focussing in the last 12 years in promoting independent living for disabled people. She is am also the Convenor of Glasgow Disability Alliance advocating for the involvement of disabled people in society. As a disabled person she believes passionately in user led membership organisations and is committed to the principles of Independent Living.



Donald Macleod,
SDSS, Chief Executive

Donald is SDSS' Chief Executive and leads on SDSS delivery and strategic vision. He works closely with the SDSS Chair, Trustees, membership and staff team in the formulation of strategy and objectives. Donald brings over 27 years of diverse experience in social care, primarily leading organisations working in learning disability. More recently he led on the implementation of the Scottish Strategy for Autism and comes to SDSS after developing his own Autism consultancy.



Anna Kynaston,
Deputy Director for
National Care Service
Division, Scottish
Government

Former co-chair for the foundation of the PA Programme Board when leading Social Care Workforce, Anna is now leading on the development of the National Care Service. Anna will outline the progression of the National Care Service development and how Scottish Government is mobilising around outcomes to embed independent expertise and lived experience drawing from her experience on the PA Programme board and implementation of the PA £500 Thank You payment.



**Clare Gallagher and
Dr. Elaine Webster,**
Centre of Study of Human
Rights, University of
Strathclyde

Clare and Elaine will explore the research project 'Accountability and the Implementation of Self-Directed Support: Complaints, Redress and Human Rights Principles in Practice'. Join us as they explain the study, research aims, methods, key findings, and conclusion. The floor will be open for questions.



Ailsa McAllister,
Social Work Scotland, SDS
Project Manager

Ailsa heads up Social Work Scotland's SDS project. Sponsored by Scottish Government and

hosted by Social Work Scotland it forms part of the Adult Social Care Reform Programme. Ailsa has been seconded from Dundee Health and Social Care Partnership into this role and has 14 years' worth of experience working as a Senior Officer in the Strategy and Performance Section of the partnership. Her roles have many been mainly focused around data analysis, project management and strategic planning covering; homelessness, frailty, Adult Protection and Self-directed Support. In 2016 Ailsa completed an MSc exploring, how personalised social care services are delivered. Her findings highlighted not only examples of good practice but also some of the barriers to how self-directed support had been implemented since the introduction of the 2013 Act.



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The focus and direction of our work reflects the needs and priorities of our membership in their role in supporting people across Scotland. Our member organisations come from all areas of Scotland and each organisation is concerned with supporting the implementation and development of SDS in their area and beyond.

If you would be interested in applying for membership, or joining our management committee, please email our Membership Development Executive:
mark@sdsscotland.org.uk

Members' Training:

- Self-directed Support and Carers - December 7
- Setting up a Disabled Person's Organisation (DPO) - January 18
- Equality Impact Assessments and SDS - February 10

Find out more:

[https://www.sdsscotland.org.uk/
events](https://www.sdsscotland.org.uk/events)

Workshops



EAST RENFREWSHIRE
HEALTH AND SOCIAL CARE
PARTNERSHIP



community
contacts

Get comfortable with being uncomfortable

Self-Directed Support Forum East Renfrewshire and East Renfrewshire Health and Social Care Partnership

Join this workshop to explore the approach to partnership working in East Renfrewshire. You will explore elements like the power of working together to build relationships, how to overcome barriers, shifting the power balance, moving forward when things don't go well and the benefits of people using Independent Support Organisations.

The workshop will offer a solution-based Q&A for participants who are challenged in working with local partners. There will be an open discussion on the full topic area and to share experiences.

Collaboration gets the jobs done - developing the Highland SDS Strategy together

NHS Highland and Community Contacts, Carr Gomm

This workshop explores the process and reasons that led to a consultation on a SDS strategy for Highland. You'll learn about the approach taken, including the findings and next steps. Participants can join the discussion to share their experiences of collaborative approaches and how a collaborative approach may help where they live.

Workshops



From Dependent to Independent – The Story of Support Choices

Support Choices

This workshop is a whistle-stop tour of how Support Choices started as a project and moved on to become a fully-fledged charitable organisation with a Board of Trustees.

Join us as we outline why it was an important step for our organisation to become independent, how we did it and what the process looked like – from taking the first steps, managing staff, money and governance to looking at our future plans.



Campaigning: Bridging the Gap

Empower – Quality support counts and Radical Visions for Social care

This workshop will focus on the gap between policy and implementation in SDS. It will explore what we mean by campaigning and reflect on examples. We will consider how we can move this forward in our work and our professional and moral obligation to act.



Identifying and delivering future training opportunities to SDSS members

Self Directed Support Scotland

This workshop will explore ideas for future training to support the wider SDS Scotland membership in 2022.

The workshop will explore a number of training themes, including training for organisational development, training to meet SiRD Outcomes, training to increase impact and training to increase knowledge, confidence and skills.

Short taster sessions will be held as part of this workshop, looking at a number of potential training opportunities. We will also explore how members can make use of their specialist knowledge and experience to offer training to the wider SDS Scotland membership. All you need to bring is your ideas!

Thank you

Self Directed Support Scotland (SDSS) is a membership organisation. The focus and direction of our work reflects the needs and priorities of our membership in their role in supporting people across Scotland.

Many thanks to our contributing presenters and organisations:

Donald Macleod, Chief Executive, SDSS

Angela Mullen, Glasgow Centre for Inclusive Living and Chair of SDSS

Joanne McGee, SDS Co-ordinator Take Control and Treasurer of SDSS

Anna Kynaston, Deputy Director for National Care Service Division, Scottish Government

Clare Gallagher, Centre of Study of Human Rights, University of Strathclyde

Dr. Elaine Webster, Centre of Study of Human Rights, University of Strathclyde

Ailsa McAllister, SDS Project Manager, Social Work Scotland

Noleen Harte, Manager, Self-Directed Support Forum East Renfrewshire

Lee McLaughlin, Head of Services: Community and Well-being services, East Renfrewshire Health and Social Care Partnership

Becs Barker, Operations Manager: Involvement, Quality and Innovation, Carr Gomm

Ian Thomson, Head of Service: Quality Assurance; Adult Social Care, NHS Highland

Christine Grace, Community Worker, Support Choices

Holli Wilks, Project Worker, Support Choices

Mark Han-Johnston, Membership Development Executive, SDSS

Anne-Marie Monaghan, Independent Consultant

John Dalrymple, Radical Visions

Your hosts

SDS Scotland:

Chief Executive

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Thank you to our SDSS membership and partners.



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